

OC Partnership 2010 Accomplishments

OC Partnership exists to strengthen the network of public and private agencies serving the homeless and those at risk of homelessness in Orange County. Our goal is to assist providers in being effective, efficient, informed and collaborative.

To this end, we accomplished the following in 2010:

- ✓ Supported the initial implementation efforts of Orange County's 10 Year Plan to End Homelessness which was approved by the Orange County Board of Supervisors in January 2010.
- ✓ Increased the average attendance at OC Partnership sponsored monthly provider meetings by 43% over previous year. 196 unduplicated organizations benefitted from the 11 network and training workshops held in 2010. A total of 89 new agencies attended a 2010 Homeless Provider Forum for the first time. 467 unduplicated individuals took advantage of the meetings this year.
- ✓ Informational website provides stakeholders with valuable resources and linkages, homeless studies, local news stories and CoC information and averaged 3,200 visits per month.
- ✓ Increased network of homeless and at risk providers, advocates and other stakeholders to over 2,300 individuals representing our partner organizations. This resulted in a 38% increase from 2009. OC Partnership continues to serve as the central point of information dissemination and provided 226 linkages to community awareness, funding, resource sharing, and educational opportunities.
- ✓ Provided targeted technical assistance to 37 agencies on issues including potential funding opportunities, reviewing grant applications, identifying potential collaborative partnerships, and implementation of best practices.
- ✓ Contributed to the completion of the 2010 SuperNOFA associated application of \$14.8 million. These funds ensure a continuation of supportive beds in the county.
- ✓ Undertook planning efforts for the 2011 Point in Time Count and Survey. Secured the largest single product donation to date for care packages for homeless residents.
- ✓ Facilitated the Southern California Lead Continuum of Care Agency Roundtable which includes leaders from eight Southern California counties.
- ✓ Conducted 7 informational outreach presentations on homelessness in Orange County to school, community, funders and other stakeholder groups.
- ✓ Represented Orange County at four national conferences on housing or homelessness and reported new legislation and best practices information back to local service providers.
- ✓ Conducted outreach demonstrations of CMIS to 25 agencies non participating agencies
- ✓ Provided CMIS support for 33 programs under the Homeless Prevention and Rapid Rehousing Program (HPRP). Supported 10 local entitlement cities utilizing CMIS as the primary tool to manage their funded HPRP nonprofits' program performance.

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- ✓ Implemented the HPRP-Annual Progress Report (APR) for ten Homeless Prevention and Rapid Rehousing jurisdictions.
- ✓ Published the **2009 – 2010 Homeless and At Risk Indicators Report**. The report provides the most comprehensive view to date of homelessness and service delivery in Orange County.
- ✓ Implemented the **Agency Monthly Report Bundle** to provide agencies with both client specific and program level summary information on their clients and services.
- ✓ Completed a pilot project with 2-1-1 to facilitate centralized intake for County funded HPRP programs. This initial effort allows us to begin the multi-stage effort of measuring the linkage between request for safety net services, actual service usage and rate of turnaways as outlined in the 10 Year Plan to End Homelessness.
- ✓ Increased the number of clients entered in CMIS by 40% between January and December 2010. At year end, client demographic information had been entered by 58 agencies on 46,288 clients seeking homeless and safety net services in Orange County since 2005.
- ✓ Contributed Orange County homeless data to HUD's national Annual Homeless Assessment Report (AHAR), a comprehensive measurement of shelter bed utilization and data quality throughout the U.S.
- ✓ Achieved a countywide emergency and transitional shelter bed participation rate in excess of 80%.
- ✓ Added a total of 15 new programs to CMIS.
- ✓ Conducted 49 CMIS user training sessions and provided 242 hours of training to 101 users.
- ✓ Provided 925 hours of CMIS helpdesk support to 350 users.
- ✓ Provided 2,559 hours of data entry and validation to ensure high rates of data collection and quality for agency, regional and federal reporting from CMIS.
- ✓ Developed 55 customized reports for CMIS participating agencies.